



Executive Summary – EMS for Executives

Based on our foundation of humanity, integrity, trust, excellence, and stewardship, we serve as EMS leaders, patient care providers and healthcare advocates.

Ada County Paramedics is a public agency that was established in 1975 to provide Paramedic ambulance service to the cities and rural areas of Ada County. The formation of this agency came as a result of a joint Boise City – Ada County Blue Ribbon Task Force. Based on the Task Force recommendations, the Emergency Medical Services system in Ada County is based on a tiered response. The Fire agencies provide an initial non-transport quick response, and Ada County Paramedics provide transport ambulance services. This design maximizes system performance and patient outcome through the use of existing resources, with a minimal impact to available fire protection or the taxpayer. Today, our citizens enjoy a high performance Emergency Medical Services system.

Ada County Paramedics respond to over 21,000 calls for service each year, and achieves outstanding response performance and clinical care. The cost of Emergency Medical Services comes with having the right number of skilled personnel positioned to respond to the next emergency. The business plan was developed to provide proper funding while minimizing the impact to the taxpayer. Ada County Paramedics operate on a budget consisting of 30% tax funding (\$10.79 per \$100,000.00 taxable value), and 70% funding from fees for service. Of the fees for service collected, 78% are paid by governmental or commercial insurance carriers. The Neighbors for Life Membership Program was developed to allow families to cover any out of pocket expenses not covered by their insurance. Today, Ada County Paramedics operates on a sound financial platform to provide vital emergency services to our communities.

Emergency Medical Services system performance is based on Response Performance, Clinical Performance, Customer Service, and Patient Outcomes. Ada County Paramedics commitment to excellence involves constantly measuring and evaluating our current performance to set the benchmark for future improvements. Response Performance involves understanding the location, timing, and volume of calls for service in the system; deployment of resources to meet the geographic demands; alignment of the number of resources available during different times of day to match the volume. Clinical Performance is achieved through highly trained, experienced personnel with state of the art equipment to meet the needs of the patient. The delivery of Customer Service is a commitment to identify and meet the needs of our patients, citizens, Cities, hospitals and the medical community. Finally, Patient Outcomes are the culmination of Response Performance, Clinical Performance, Customer Service, and partnerships with the hospitals and medical community to develop system wide approaches to health care and complete integration of patient care.

Ada County Paramedics is dedicated to providing the highest quality emergency medical care in an efficient, cost effective manner. Through the development of effective partnerships with those we work with, the integration of training and multiagency coordination, the provision of specialty teams to meet the demands of high risk operations, and a commitment to continuous improvement, Ada County Paramedics delivers the performance our communities have come to expect.